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JC979 U.S. PTO
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Inventor(s): Yevgeniy Petrovykh

Title of Invention: Alternative Method for Call Center in an Instant-Messaging Present Protocol Type of Environment

Enclosed is a disclosure of the above-titled invention consisting of 3 sheets of description and 1 sheet of drawings. A check or money order in the amount of 10.00 is enclosed to cover the fee (37 CFR 1.21(c)).

The undersigned, being a named inventor of the disclosed invention, requests that the enclosed papers be accepted under the Disclosure Document Program, and that they be preserved for a period of two years.

Signature of Inventor

Yevgeniy Petrovykh

Typed of printed name

6/22/01

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PTO/SB/08A (08-00)

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Substitute for form 1449A/PTO				<i>Complete if Known</i>	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>				Application Number	NA
				Filing Date	08/17/2001
				First Named Inventor	Yevgeniy Petrovych
				Group Art Unit	NA
				Examiner Name	NA
				Attorney Docket Number	P5063
Sheet	1	of	2	C979/93203 P10 08/17/2001	

U.S. PATENT DOCUMENTS

FOREIGN PATENT DOCUMENTS

Examiner Signature		Date Considered	
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¹ Unique citation designation number. ² See attached Kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

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(use as many sheets as necessary)			
Sheet	2	of	2
			NA
			08/17/2001
			Yevgeniy Petrovykh
			NA
			NA
			P5063



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Examiner Signature		Date Considered	
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